

# FAQs

## **Does KCF provide testing and evaluations?**

KCF provides psychiatric evaluations only to children who are eligible for and enrolled in services. KCF does not provide psychological testing.

## **Will KCF provide only medications and psychiatric services?**

No. Psychiatric services and medication monitoring can only be provided to those who are enrolled in and receiving the full array of KCF services.

## **Will KCF be able to help my child with residential placement?**

KCF is not a child placement agency. However, we do have some referral information and we often help families who are interested in applying for Waco Center for Youth.

## **If I am a KCF/HOTBHN client, will I be more likely to obtain SSI benefits?**

KCF/HOTBHN does not determine eligibility benefits for Social Security but our staff will help ongoing clients with the application process.

## **Is it possible for the counselor to visit my child at home or school?**

KCF provides case management in the home and school environment. Counseling and/or skills training is primarily completed at the KCF office, unless enrolled in our school-based program.

## **Does KCF accept referrals from physicians or other agencies?**

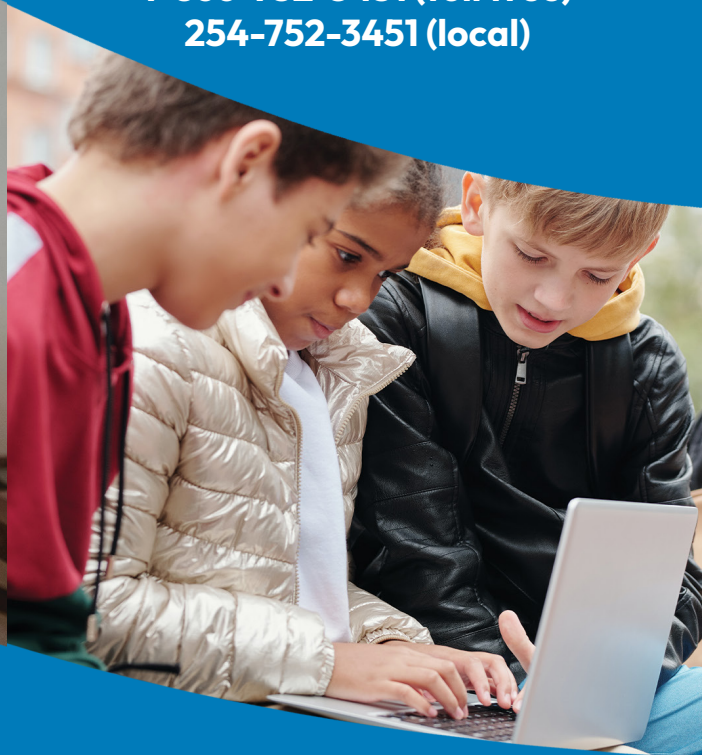
The parent/guardian or other legally authorized representative must make the initial request to KCF for services. However, for clients, KCF routinely coordinates with physicians, school personnel, and all other appropriate service providers.

## **OUR MISSION:**

We strive to deliver accessible, caring and responsive support services to individuals and families coping with mental illness, intellectual and developmental disabilities, developmental delays, and emotional conflict.

**If your child is in a crisis situation,  
call our 24-hour Crisis Hotline:**

**1-866-752-3451 (toll free)  
254-752-3451 (local)**



**Business Hours:**  
Monday-Thursday 7:30 a.m. - 7:00 p.m.  
Friday 7:00 a.m. - 5:00 p.m.



# CHILD AND ADOLESCENT BEHAVIORAL HEALTH



**Klaras Center for Families (KCF)**  
1105 W. Jefferson Ave  
Waco, Texas 76701  
Telephone: 254 752-7889 ext.3100  
Fax: 254-752-7899

## WHO WE ARE

### The Local Mental Health Authority (LMHA)

As the LMHA, our role is to link families to needed mental health services in the community. Our highly trained and professional intake workers will either offer KCF services or ensure that you are referred to another provider.

### Mental Health Service Provider

While communicating with families, our intake workers will determine if your child is eligible for KCF services. If eligible, the intake worker will complete further assessment, admission, and treatment planning.

### COUNTIES SERVED



## WHO WE SERVE

KCF assists children and adolescents, ages three through 21, who evidence significant emotional and/or behavioral difficulties. These children must demonstrate a need for intensive services and meet eligibility requirements.



## WHERE TO START

- Parent, guardian, or other legally authorized representative must contact KCF to be screened by phone during regular business hours or by coming in during Open Access hours on Monday, Tuesday, and Thursday from 9:00 a.m. to 3:00 p.m.
- Ask to speak to an intake worker
- Explain concerns, needs, and presenting issues
- The intake worker will screen for possible eligibility for KCF services
- If it is determined that your child is eligible for KCF services, the intake worker will complete intake assessment and paperwork
- If it is determined that your child does not meet eligibility requirements, then you will be provided with information and referrals to more appropriate community providers

## SERVICES

- Screening
- Information and referrals
- Crisis intervention
- Continuity of care (after hospitalization)
- Assessment, intake, admissions
- Skills training (individual and group)
- Counseling (individual and family)
- Trauma intervention (includes trauma-focused cognitive behavior therapy and parent-child interaction therapy)
- Family partner support
- Parent education and support group
- Case management
- Wraparound intensive services
- Psychiatric services
- Medication training and support
- Juvenile justice programs
- Youth Crisis Respite
- School-based mental health resources